# PATENT AND AND TRADEMARK OFFICE FEDERAL CREDIT UNION

# 2020 ANNUAL REPORT

# Virtual Annual Meeting

Assisting our members to achieve a lifetime of financial security

NCUA

## **BOARD OF DIRECTORS**

Raymond Covington, Chairperson Welton Lloyd, Vice Chairperson Stephone Allen, Treasurer Zinna Northington Davis, Secretary Dave Scheuermann, Assistant Secretary Thomas Beach, Director Michele Peyton, *Resigned* 

#### SUPERVISORY COMMITTEE

John Holly, Chairperson Katrina Harris, Vice Chairperson Vinh Luong Keith Dixon Jeffrey Shaprio

MISSION STATEMENT:

To provide our members with the highest level of quality, convenient, and reliable service while maintaining financial strength

VISION STATEMENT: To assist our members in achieving a lifetime of financial security "Superior Service is our Trademark"

# PATENT & TRADEMARK OFFICE FEDERAL CREDIT UNION

Carlyle Complex Location 501 Dulany Street, 1st Floor Alexandria, VA 22314 Office: 571.272.0350 Fax: 571.273.0190 Randolph Square Location 2800 S. Randolph Street, Room A260 Arlington, VA 22206 Office: 703-933-0222

### **PROVIDING OUR MEMBERS**

#### A Place to Save

Share Savings Accounts Holiday Club Accounts Individual Retirement Accounts (IRA) Share Certificates Money Market Accounts

#### A Place to Borrow

Automobile Loans Overdraft Protection Lines of Credit Signature Loans Share and Certificate Secured Loans Education Loans Visa Credit Cards Mortgage Loans Home Equity LOC

#### For Your Convenience

New Website (www.ptofcu.org) Mobile Banking Remote Deposit Capture Online Teller Online Bill Pay Share Draft Checking Visa Check Card Audio Teller Direct Deposit Payroll Deduction ATM Services Educational Seminars

#### **Other Services**

Domestic/International Money Wires Money Orders Notary Service (Members Only) Guaranteed Auto Protection (GAP) Extended Warranty Service Debt Protection ...and more

# **BOARD AND MANAGEMENT REPORT**



Since 1942, the Patent & Trademark Office Federal Credit Union (PTOFCU) has provided beneficial financial services to Patent and Trademark Office employees, contractors and family members. This year we proudly celebrate 79 years. The year 2020 was a remarkable year. Our President/

CEO, Keith Powell, retired after 20 years. Melinda Edmunds came on board as our new President/CEO. Melinda is the first woman to serve as CEO of the Patent & Trademark Office FCU. We remain committed to providing our members with quality, reliable and convenient service.

Even though 2020 was a challenging year, your Credit Union had another successful year of financial strength. Our net worth, which is a ratio designed by our regulators, the National Credit Union Administration (NCUA), indicating the financial strength of Credit Unions, was 6.30% at the end of 2020. Our percentage of delinquent loans are at an acceptable level of 1.29% as of December 2020, which indicates the strength of our loan portfolio.

Even as a small Credit Union, we think big and have the strength to offer almost all services a larger Credit Union offers such as online banking, mobile banking, bill payer, ATM's (surcharge free at all 7-Eleven's and selected Credit Unions nationwide), remote deposit capture, a wide array of loans and a host of other products and services.

Your savings dollars at the Credit Union are insured by the National Credit Union Share Insurance Fund (NCUSIF) for up to \$250,000.00, which is still the healthiest of government insurance funds.

We would like to thank you for allowing us the opportunity to serve you for the past 79 years.

#### STATEMENT OF INCOME YEAR'S ENDING

#### DECEMBER 31, 2019 - 2020

Operating Income	2019	2020
Interest on Loans	1,208,172	946,523
Interest from Investments	239,471	130,074
Other Operating Income	249,736	185,348
Total Operating Income	1,697,379	1,261,945
Operating Expenses		
Compensation & Benefits	828,166	817,714
Office Operation	367,200	353,902
Association Dues Administration Expenses	4,538 386,796	3,588 117,393
Total Operating Expenses	1,586,700	1,292,598
Income (Losses) From Operating	110,679	(30,653)
Non-Operating Gains (Losses) Income (Losses) Before Dividends	(2,459) 108,220	(8,698) ( <b>39,352</b> )
Dividends Net Income	11,996 96,225	11,861 ( <b>51,213</b> )
Reserve Transfer	29,948	0

#### STATEMENT OF FINANCIAL CONDITION YEAR'S ENDING

#### DECEMBER 31, 2019 - 2020

Assets	2019	2020
Loans	26,899,169	21,083,032
Allowance for		
Loan Losses	(154,600)	(123,177)
Net Loans	26,744,569	20,959,855
Cash on Hand	1,936,623	5,385,386
Investments	15,650,650	21,273,431
Other Assets	316,318	153,268
Total Assets	43,648,160	47,771,941
LIABILITIES &		
Members Equity		
Accounts Payable	4,036	326
Dividends Payable	0.00	0.00
Other Liabilities	53,412	56,435
Total Liabilities	57,448	56,761
Shares		
Share Accounts	15,815,532	20,908,329
Share Certificates	1,318,484	1,140,847
Club Accounts	631,284	726,676
Share Draft	13,263,644	15,493,726
IRA Accounts	710,179	619,822
Money Market	5,788,754	5,814,170
Total Shares	40,527,876	44,703,570
Regular Reserves	1,385,665	1,385,665
Reserve for		
Contingencies		
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Undivided Earnings	1,677,163	1,625,945
Unrealized		
Gain/Loses	8	0
	1	
Total Equity	3,062,836	3,011,610
TOTAL LIABILITIES &		
Members Equity	43,648,160	47,771,941